

Refund and Cancellation Policy

LIONX WELLNESS PRIVATE LIMITED

Effective Date: June 15, 2026

Strict No Refund & No Cancellation Policy

At **Lionx Wellness Private Limited**, we maintain strict hygiene, safety, and operational standards for our Ayurvedic, healthcare, and wellness products. Furthermore, product purchases are directly tied to the activation of accounts within our Affiliate Reward Program.

Therefore, we operate under a strict **NO REFUND, NO CANCELLATION, and NO RETURN** policy.

Cancellations

Once an order is placed and payment is successfully processed on www.lionxwellness.in, the order **cannot be cancelled or modified** under any circumstances. Please review your cart and order details carefully before completing your payment.

Returns and Refunds

We do not accept returns or offer refunds for any products once they have been purchased. All sales are final. We do not provide refunds for:

- Buyer's remorse or change of mind.
- Account activation packages.
- Products purchased for retail or personal consumption.

Damaged or Defective Items

In the highly unlikely event that you receive an incorrect product, or a product that has been severely damaged in transit, you must notify us within **24 hours of delivery**.

- You must send an email to info@lionxwellness.in with your Order ID and unboxing video/clear photographs of the damaged item.
- The Company will review the evidence and, at its sole and absolute discretion, may offer a replacement of the exact same product. **No monetary refunds will be issued.**