

Shipping and Delivery Policy

LIONX WELLNESS PRIVATE LIMITED

Effective Date: June 15, 2026

Processing and Dispatch

All orders placed on www.lionxwellness.in are processed and dispatched within **2 to 4 business days** (excluding Sundays and public holidays) after receiving your order confirmation email. You will receive another notification when your order has shipped.

Shipping Rates and Delivery Estimates

We partner with top-tier courier services to ensure timely delivery across India.

- **Standard Delivery Time:** Once dispatched, orders typically arrive within **5 to 7 business days**, depending on your location (urban vs. rural areas).
- **Shipping Charges:** Shipping charges for your order will be calculated and displayed at checkout. In certain promotional periods, or for activation packages, free shipping may be offered at the Company's discretion.

Order Tracking

Once your order has shipped, you will receive an email and/or SMS notification containing your tracking number and a link to the courier's tracking page. Please allow up to 24-48 hours for the tracking portal to become active.

Undeliverable Packages

The Company is not responsible for packages that cannot be delivered due to an incorrect or incomplete shipping address provided by the user at checkout. If a package is returned to us due to an incorrect address or refusal to accept the package, the user may be subject to additional shipping charges for re-dispatch.

Contact Us

For any inquiries regarding your shipment, please contact us at info@lionxwellness.in or call us at **+91 89188 86275**.