

# Terms and Conditions

LIONX WELLNESS PRIVATE LIMITED

Effective Date: June 15, 2026

## Introduction and Acceptance of Terms

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Welcome to **Lionx Wellness Private Limited** (“Company”, “we”, “our”, “us”). These Terms and Conditions (“Terms”) govern your access to and use of our website [www.lionxwellness.in](http://www.lionxwellness.in) (the “Website”), our e-commerce platform, and your participation in our Affiliate, Referral, and Franchise Reward Programs.

**BY CREATING AN ACCOUNT, LOGGING IN, PURCHASING PRODUCTS, OR OTHERWISE USING OUR PLATFORM, YOU EXPRESSLY AGREE TO BE BOUND BY THESE TERMS AND CONDITIONS.** If you do not agree to all of these Terms, you are expressly prohibited from using the Website and must discontinue use immediately.

Furthermore, by accepting these Terms, you also acknowledge and agree to our **Privacy Policy**, which governs how we collect, use, and protect your personal data. You are required to read the Privacy Policy prior to logging in or registering.

## Eligibility

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To register an account, purchase products, or participate in our Affiliate and Referral Programs, you must be at least **eighteen (18) years of age** and a resident of India. By registering, you represent and warrant that you meet these eligibility requirements and have the legal capacity to enter into a binding contract.

## Account Registration and Activation

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- **Accuracy of Information:** You agree to provide true, accurate, current, and complete information during registration, including valid KYC documents (PAN, Aadhaar) and Bank Account details for payout processing.
- **Account Security:** You are solely responsible for maintaining the confidentiality of your login credentials. The Company will not be liable for any loss or damage arising from unauthorized access to your account.
- **Account Activation:** While registration on the Website is free, participation in the Referral Reward Program requires an “Activation Package.” An account is activated when a user voluntarily purchases Lionx Wellness Ayurvedic, healthcare, or wellness products worth a minimum specified amount (e.g., ₹2,500).

## Strict No Refund and No Cancellation Policy

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**ALL SALES ARE FINAL.** Lionx Wellness Private Limited operates a strict **NO REFUND, NO RETURN, and NO CANCELLATION** policy.

- Once an order is placed, payment is processed, and/or an account is activated through a product purchase, the transaction cannot be reversed.
- We do not accept returns or provide refunds for any Ayurvedic, wellness, or personal care products due to hygiene, safety, and operational standards.
- By completing a purchase, you acknowledge that you are doing so voluntarily for the consumption or retail of the products, and you explicitly waive any right to claim a refund.

## Affiliate and Referral Reward Program

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Users who activate their accounts may optionally participate in our Referral Reward Program and Franchise models. By participating, you agree to the following financial terms:

- **Independent Contractor Status:** You act as an Independent Affiliate. You are not an employee, agent, or legal representative of Lionx Wellness Private Limited.
- **TDS and Administrative Charges:** All commissions, referral rewards, and franchise payouts are subject to a mandatory **5% Tax Deducted at Source (TDS)** (or as per current Government regulations) and a **5% Administrative Charge**, which will be deducted prior to transfer.
- **Payout Minimums and Cycles:** The minimum payout transfer amount is **₹500**. Daily payout closings occur at 11:00 PM, and weekly closings occur every Friday at 11:00 PM. Payouts are calculated based on successful product sales and are disbursed to valid bank accounts every Monday.

## Earnings and Income Disclaimer

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**NO GUARANTEES OF INCOME.** Lionx Wellness Private Limited makes absolutely no guarantees, representations, or warranties regarding potential income, profits, or financial success.

- Any commissions or rewards earned are entirely dependent on the individual Affiliate's dedication, sales skills, time commitment, and successful retail of our products.
- You agree not to make any false, exaggerated, or misleading claims regarding potential earnings or the health benefits of our products to any third party.

## Code of Conduct and Account Termination

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To protect the integrity of the Lionx Wellness ecosystem, we enforce a strict Code of Conduct. The Company reserves the right to immediately suspend or **terminate your account, forfeit any pending payouts, and permanently ban you** from the platform without prior notice if you engage in any of the following:

- **Cross-Promoting / Poaching:** Promoting, marketing, or recruiting Lionx Wellness users or affiliates into any competing business, platform, or reward program.

- **Defamation:** Making false, derogatory, malicious, or defamatory statements about Lionx Wellness Private Limited, its products, its directors, or its business model on social media, in public forums, or privately.
- **Misrepresentation:** Selling products above Maximum Retail Price (MRP) or making unauthorized medical claims about our Ayurvedic and wellness products.
- **Fraud:** Creating fake accounts, engaging in financial fraud, or manipulating the referral tracking system.

## Intellectual Property

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All content, logos, trademarks, product images, business plans, and digital materials provided on the Website are the exclusive intellectual property of Lionx Wellness Private Limited. You are granted a limited, revocable license to use promotional materials solely for marketing Lionx Wellness products. You may not alter, copy, or claim ownership of our intellectual property.

## Limitation of Liability

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To the maximum extent permitted by law, Lionx Wellness Private Limited, its directors, and its employees shall not be liable for any direct, indirect, incidental, consequential, or punitive damages arising out of your use of the Website, your purchase of products, or your participation in the Referral Reward Program. The products are provided “as is” and we make no medical guarantees regarding their efficacy.

## Amendments to the Terms

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The Company reserves the right to modify, amend, or update these Terms, the business plan, product pricing, and payout structures at our sole discretion, at any time. Changes will be effective immediately upon posting to the Website. Continued use of the platform constitutes your acceptance of the revised Terms.

## Governing Law and Jurisdiction

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These Terms shall be governed by and construed in accordance with the laws of India. Any disputes arising out of or related to these Terms, the Website, or the Referral Reward Program shall be subject to the exclusive jurisdiction of the competent courts located in **Siliguri, West Bengal, India**.

## Contact Information

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If you have any questions regarding these Terms and Conditions, please contact us at:

**LIONX WELLNESS PRIVATE LIMITED**

1 No. Dabgram, Siliguri, Darjeeling  
Rabindra Sarani, Rajganj, Jalpaiguri - 734006  
West Bengal, India

**Email:** [info@lionxwellness.in](mailto:info@lionxwellness.in) | [lionxwellness@gmail.com](mailto:lionxwellness@gmail.com)

**Phone:** +91 89188 86275

**Website:** [www.lionxwellness.in](http://www.lionxwellness.in)